

FRANKLIN COUNTY VETERANS SERVICE COMMISSION

FRANKLIN COUNTY VETERANS MEMORIAL BUILDING

250 WEST BROAD STREET
COLUMBUS OHIO 43215-2787

PHONE: (614) 462-2500

FAX: (614) 462-2505



2003 – ANNUAL REPORT

Dedicated to Duane Goodridge and Dave Aldstat



Duane E. Goodridge was a U.S. Marine Corps veteran, serving in Vietnam. He was the holder of the Bronze Star with combat "V," the Purple Heart, and two Presidential Unit Citations. He served on the Ohio Veterans Home Board of Trustees from July 1, 1993 to November 1, 2000, when he resigned due to failing health. He was Board Chairman from July 1, 1999 until his resignation in 2000.

He was Ohio Chairman of the Vietnam Veterans of America and President of the Vietnam Veterans Leadership program. He was inducted into the Ohio Veterans Hall of Fame in 1999, being recognized for his community service: namely, co-founder of the Forgotten Children Project which provides toys for the retarded youth, co-chair of Operation Feed Campaign for the City of Columbus, and a member of Operation Friendship for Franklin County Children's Services.

In 1987, he was the first Vietnam veteran to earn the City of Columbus Mayor's Award of Excellence. He also received the Accent on Youth award from the Columbus Dispatch. A graduate of Capital University, he was an accomplished poet and writer. One of his books highlighting the achievements of the Ohio Veterans Hall of Fame recipients was sold in OVH gift shops.

Duane E. Goodridge will long be remembered as a staunch supporter of not only the Ohio Veterans Home, but also the entire veteran community. On January 15, Duane E. Goodridge, age 57, passed away at his residence following a lengthy illness.



David Eugene Aldstadt, Sr., served in the U.S. Army during Vietnam, flying reconnaissance missions as an Airborne Surveillance Specialist on a Grumman OV-1 Mohawk. David found his true calling in civilian life as an advocate for veterans, working in various capacities for over 20 years. During his accomplished career, he was instrumental in founding two veterans' organizations: state and local chapters of Vietnam Veterans of America, and the Vietnam Veterans Leadership Program. He established the Governor's Office of Veterans' Affairs, the Ohio Veterans Hall of Fame, the Ohio Veterans Hall of Fame Foundation, and the Ohio Veterans Home at Georgetown.

David Eugene Aldstadt Sr., age 57, of Upper Arlington, died Thursday, March 4, 2004 at Riverside Methodist Hospital.



Franklin County
Veterans Memorial

FRANKLIN COUNTY VETERANS SERVICE COMMISSION

DIRECTOR
DAVID M. BRADLEY

COMMISSIONERS
STEPHEN G. COMMODORE VFW
ROY C. MORELLO AL
LARRY W. ROBERTS VVA
WALLACE W. SARTO AMVETS
ARTHUR W. SPRANKEL DAV

VETERANS SERVICE COMMISSION ANNUAL REPORT – 2003

This past year, 2003, has again been a busy and productive year. Numerous changes have been made in our operations by the upgrading of our computers and the software. We now have the capability to prepare several reports that accurately reflect our workload here in the office.

The Auditor of State of Ohio completed audit. We did very well. Although we had recommendations made for changes, we were working on some of them already and have implemented others already. These changes have helped us to continue delivering the highest level of financial assistance and veteran's benefits service in accordance with Title 59.

We have prepared new policies and procedures to provide eligible veterans and their family members with the best in benefits by making our agency a model of excellence. Our staff does an excellent job of helping the veterans and their dependents during their visit to our office. In addition to the two Veterans Benefits Specialist out-stationed last year we have another one stationed in the east side of Columbus since April 2003.

Thank you to the staff of the Veterans Service Commission for their supreme efforts during the year and for all they do to make our office the best for the veterans and their families. We have a very valuable service to offer our veterans and the staff performs the service exceptionally well, sometimes under very trying circumstances. We would like to express our thanks for the support of the County Commissioners for funding our programs. Additionally, we thank the veteran's service organizations, the Veterans Memorial Board of Trustees and General Manager, Richard Nolan for their support.

Sincerely,

Roy C. Morello
President

David M. Bradley
Director

FRANKLIN COUNTY

VETERANS SERVICE COMMISSION

Roy C. Morello, American Legion RepresentativePresident
Wallace W. Sarto, AMVETS Representative.....Vice President
Arthur W. Sprankel, Disabled American Veterans Representative.....Secretary
Larry W. Roberts, MOPH, or VVA Representative.....Member
Stephen G. Commodore, Veterans of Foreign Wars RepresentativeMember

OFFICE STAFF

David M. BradleyDirector
Anna M. Henry Administrative Assistant
Catherine L. Radford.....Administrative Secretary
Angela M. Harris..... Administrative Clerk Typist
Sheila E. Quappe Receptionist/Secretary
Darrel A. PeaksService Officer Supervisor
Gloria J. Woodard Service Officer
Thomas F. Heston..... Service Officer
Joyce A. Lilly.....Secretary to the Service Officers
W. Nelson Waldrop Senior Financial Assistance Investigator
John C. Warrix.....Financial Assistance Investigator
Patricia A. Bushby.....Financial Assistance Investigator
Marva R. Marshall.....Financial Assistance Clerk Typist
John A. Gable.....Veterans Benefits Specialist
Diana M. BurfordVeterans Benefits Specialist
Ann K. MillerVeterans Benefits Specialist



Serving the Veterans of Franklin County and their Dependents

CONTACT LIST TOTALS

Between 01/01/2003 and
12/31/2003

Mail Inbound Amount :	2,694
Mail Outbound Amount :	5,606
Email Inbound Amount :	8,167
Email Outbound Amount :	2,686
Fax Inbound Amount :	1,884
Fax Outbound Amount :	1,819
Phone Inbound Amount :	37,265
Phone Outbound Amount :	6,398
Total Contact Amount :	66,519



Performance Summary

12/18/2002 to 12/23/2003

Total Veterans Entering Office	4,065
Veterans Filing Financial Claims	2,600
Veterans Recieving Financial Claims	1,940
Veterans Requesting Food Vouchers	1,188
Veterans Receiving Food Vouchers	850
Veterans Requesting Help with Mortgage/Rent	1,149
Veterans Receiving Help with Mortgage/Rent	862
Veterans Requesting Help with Utilities	865
Veterans Receiving Help with Utilities	630
Veterans Requesting Help with Medical	55
Veterans Receiving Help with Medical	51

Financial Assistance Summary Report

Between 12/18/2002 and 12/23/2003

Veteran Relief Spending

Rent:	434,878.80
Mortgage:	175,894.00
Gas:	94,658.16
Electric:	90,345.65
Water:	24,370.75
Miscellaneous:	261,379.22
Total:	\$1,081,526.58

Food Vouchers Issued

Approved by Commission:	142,450.00
Approved by Investigators:	165,300.00
Total Food Vouchers:	\$307,750.00

Veteran Service Commission

Serving the Veterans of Franklin County and their Dependents

Weekly Averages

Between: 12/18/2002 and: 12/23/2003 (53.00 weeks)

Approved Amounts

Ledger	Description	Total	% of Total	Average
5500-3010	Gas	\$94,658.16	6.90	\$1,786.00
5500-3015	Gas-Deposit	\$2,493.40	0.18	\$47.05
5500-3020	Gas-Past Due	\$2,248.76	0.16	\$42.43
5500-3040	Gas-Reconnect	\$618.00	0.04	\$11.66
5500-3050	Propane	\$400.00	0.02	\$7.55
5500-3060	Fuel Oil	\$174.00	0.01	\$3.28
5500-4010	Electric	\$90,345.65	6.59	\$1,704.63
5500-4020	Electric-Past Due	\$1,269.75	0.09	\$23.96
5500-4040	Electric-Reconnect	\$135.60	0.00	\$2.56
5500-4050	Electric-Deposit	\$862.00	0.06	\$16.26
5500-5010	Water	\$24,370.75	1.77	\$459.83
5500-5020	Water-Past Due	\$80.24	0.00	\$1.51
5500-6005	Real Estate Taxes	\$472.14	0.03	\$8.91
5500-6010	Telephone	\$339.89	0.02	\$6.41
5500-6015	Storage Fee	\$709.40	0.05	\$13.38
5500-6020	Trash	\$60.60	0.00	\$1.14
5500-6090	Other Household Expenses	\$955.00	0.06	\$18.02
5500-7010	Medications	\$339.54	0.02	\$6.41
5500-7020	Eye Exam/Glasses	\$7,894.56	0.57	\$148.95
5500-7050	Dental Fees	\$3,666.00	0.26	\$69.17
5570-1010	Rent	\$434,928.80	31.72	\$8,206.20
5570-1020	Rent-Past Due	\$122,304.56	8.92	\$2,307.63
5570-1030	Rent Late Charges	\$4,047.18	0.29	\$76.36
5570-1040	Rent-Deposit	\$22,196.00	1.61	\$418.79
5570-1050	YMCA	\$14,258.50	1.04	\$269.03
5570-1070	YMCA-BackRent	\$1,495.00	0.10	\$28.21
5570-1075	Rent Half Request	\$130.00	0.00	\$2.45
5570-1080	Lot Rent	\$660.00	0.04	\$12.45
5570-2010	Mortgage	\$175,894.00	12.83	\$3,318.75
5570-2020	Mortgage Past Due	\$72,539.18	5.29	\$1,368.66
5570-2030	Mortgage It cgs	\$537.46	0.03	\$10.14
5570-2050	Second Mortgage	\$196.46	0.01	\$3.71
5570-2060	Mortgage Condo Fee	\$783.00	0.05	\$14.77
9900-0000	Voucher Purchases*	\$288,800.00	21.06	\$5,449.06
Total Amounts		\$1,370,863.58	100.00%	\$25,865.35

*Vouchers Purchased was for Food Vouchers, Gas Vouchers, and Bus Tickets.

		Average Award
Total applications taken:	2,600	\$527.26
Approved applications:	1,940	\$685.77

Financial Assistant Application Results by Type of Claim - Between: 12/18/2002 and 12/23/2003

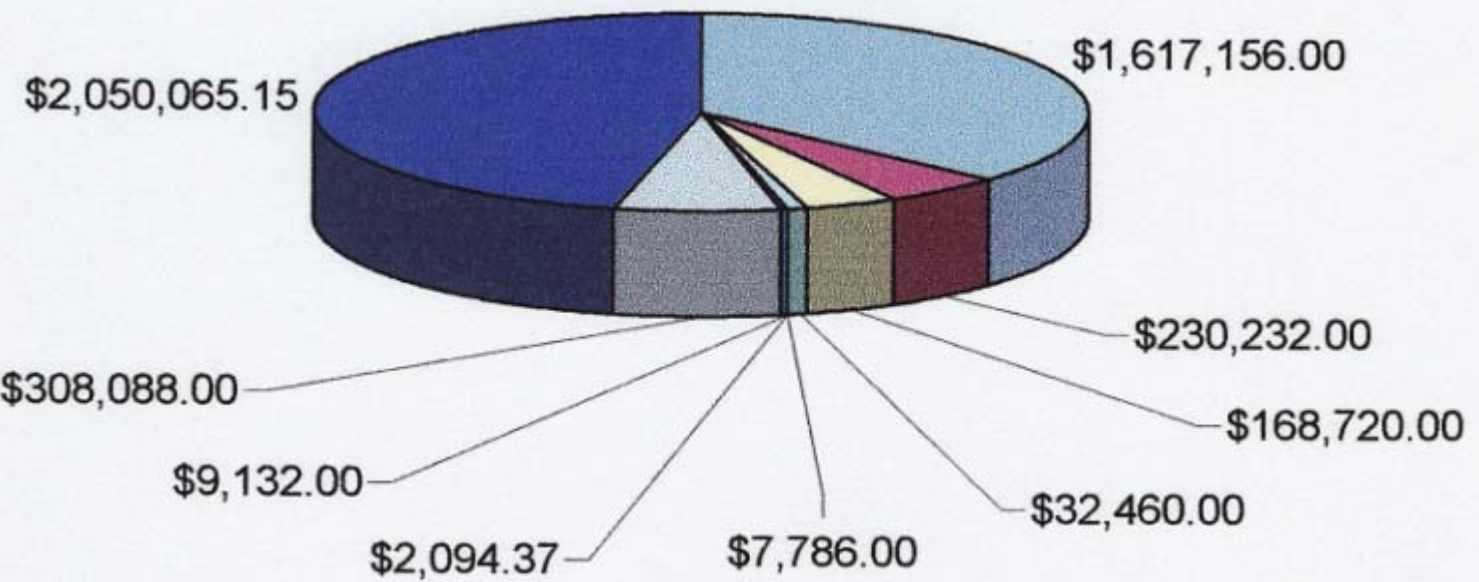
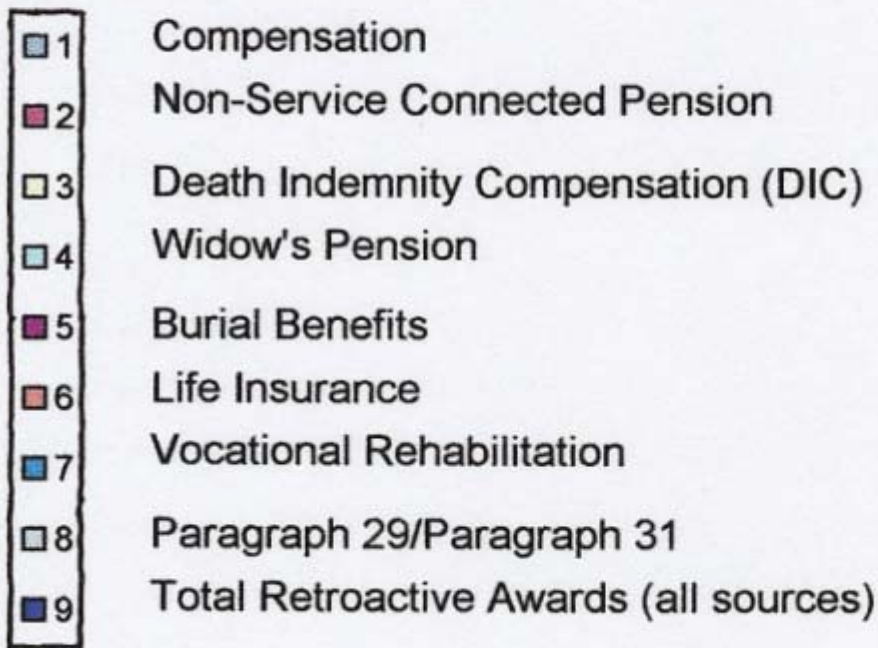
Application Type	Applications	Percentage
APPEAL NO APPEARANCE NEW	44	1.20
APPEAL NO APPEARANCE RENEWAL	53	1.44
	97	2.64
APPEALS NEW	232	6.32
APPEALS RENEWAL	743	20.23
	975	26.55
APPEAR NEW	6	0.16
APPEAR RENEWAL	31	0.84
APPROVED NEW	255	6.94
APPROVED RENEWAL	471	12.83
DENIED NEW	50	1.36
DENIED RENEWAL	137	3.73
NEW	434	11.82
RENEWAL	1,029	28.02
X FOOD VOUCHER ONLY	187	5.09
	2,600	70.81
	3,672	100.00

Financial Assistance Applications Taken by Period of Service - Between 12/18/2002 and 12/23/2003

Period of Service	Claim Count
World War I	1
World War II	66
World War II Era	21
Korean War	34
Korean War Era	55
Vietnam	417
Vietnam Era	1,060
Granada	11
Granda Era	87
Panamal	1
Panamal Era	44
Persian Gulf	65
Persian Gulf Era	460
Peace Time	1,173
World War II Widow(er)	34
World War II Era Widow(er)	1
Korean War Widow(er)	12
Korean War Era Widow(er)	13
Vietnam Widow(er)	23
Vietnam Era Widow(er)	6
Granda Era Widow(er)	156
Persian Gulf Widow(er)	83
Persian Gulf Era Widow(er)	3
Peace Time Widow(er)	3
Total:	3,829

Note: Some veterans may have more than one period of service.

2003 Franklin County Annual Income From Department of Veterans Affairs



The total income generated by the Franklin County Veterans Service Commission for calendar year 2003 from the Department of Veterans Affairs is \$4,425,733.52.

The Franklin County income data is based on claims filed by this agency and the subsequent awards reported back to the agency. Due to uncontrollable factors all claims may not necessarily be tracked for award purposes from start to finish. This report in no way reflects the total amount of funds paid by the Department of Veterans Affairs into Franklin County nor the total amount of awards secured due to services rendered by this agency.

FORMS FILED BY SERVICE OFFICERS

	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	Total
10-10 Med/Dental Application	8	6	11	11	6	7	4	5	4	9	4	5	80
10-5345 Release of Medical Records		1				1					1	1	4
10-7959-C DIC For Life			2	2	1			2	1	2		1	11
1-9 Appeal	1	2	1	1	4	3	1	4		3	1	2	23
20-5655 Financial Status Report	1	4	2			2	1		2	3	1	1	17
21-2008 Burial Flag Application	1											1	2
21-22 Power of Attorney	19	17	21	23	26	23	20	29	23	16	15	18	250
21-2680 Aid & Attendance		2	1	1				1					5
21-4138 Statement	57	30	43	43	52	38	47	65	59	57	41	48	580
21-4142 Civilian Release of Info	9	6	5	9	11	4	7	11	11	7	6	9	95
21-526 Compensaton	13	7	11	8	6	4	6	12	12	5	10	13	107
21-526 Pension	1	3	2	1	1		1	1	4		2	3	19
21-527 Income/Net Worth	2	1				2		1		1	1		8
21-530 Burial Allowance	18	10	23	19	13	17	11	23	18	8	8	17	185
21-534 DIC/Widows Pension	4	4	2	5	4	6	6	7	3	2	5	3	51
21-674 School Attendance			1							3	1	2	7
21-686c Marital Status	1	2	2	4	5	3		1	2	6	2	4	32
21-8416 Unreimbursed Medical Exp.	3	1		1				1	1			1	8
21-8678 Clothing Allowance			1	1		1				1			4
21-8940 Unemployability	1		1	3		1	1	3	2				12
22-1990 Education/Training		1		1					1	1			4
22-5490 Education/Training (Dep)					1							1	2
23-8065 Memorial Certificate Request										2		1	3
26-1880 Loan Guaranty	1	3	1	3	4	8	4	7	3	1		4	39
28-1900 Voc Rehab		1	1		1	2		2	1				8
29-4125 Lump Sum Insurance Claim										1			1
40-1330 Headstone		1	5	3	8	1	4	4	4	7	3	3	43
572 Address Change	3	1		1				1			2		8
70-3288 Release of Information	2		1	1	1	1						1	7
Sub Totals	145	103	137	141	144	124	113	180	151	135	103	139	1,615



Franklin County
Veterans Memorial

FRANKLIN COUNTY VETERANS SERVICE COMMISSION

DIRECTOR
DAVID M. BRADLEY

COMMISSIONERS
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ROY C. MORELLO AL
LARRY W. ROBERTS VVA
WALLACE W. SARTO AMVETS
ARTHUR W. SPRANKEL DAV

Franklin County
Veterans Service Commission
250 W Broad St
Columbus OH 43215

Dear Sirs:

During the past year of 2003, the VETERANS OF FOREIGN WARS, FRANKLIN COUNTY COUNCIL donated a total of \$1,741.00 to veterans, for which the total amount was used for Greyhound Bus Line tickets, COTA Bus Line tickets, gasoline, food and laundry for indigent veterans.

The VETERANS OF FOREIGN WARS, FRANKLIN COUNTY COUNCIL has been properly recognized for their efforts to our needy and disabled veterans. Their contributions were made possible through the sale of "BUDDY" POPPIES, which is a major national program of the VFW. These "BUDDY" POPPIES are sold near Memorial Day of each year. They are manufactured by veterans in the VA Medical Centers and sold to the VFW and then volunteers take of their own time and expenses to "sell" the "BUDDY" POPPIES to the general public as well as each other. The funds that are raised are earmarked strictly of the use of "disabled and needy veterans." A great and noble undertaking by a great and noble organization the sale of a "BUDDY" POPPY is more than one may think. First, the VFW paid for the manufacture of the product, the VFW buys the product, and then the VFW members sell the product and give all of the money to the disabled and needy. When you see a comrade "selling" the famous "BUDDY" POPPY, please buy one and give them more than just the leftover change. This is one of the greatest "helps" ever created.

Sincerely,

Thomas F. Heston
Veterans Service Officer

TFH/amh

TRANSPORTATION COMPARISON CHART

CURRENT AS OF 12/31/2003

REQUEST FOR TAXI SERVICE

2000		2001		2002		2003	
JAN	37	JAN	132	JAN	136	JAN	227
FEB	38	FEB	109	FEB	132	FEB	199
MAR	45	MAR	113	MAR	137	MAR	228
APR	33	APR	121	APR	145	APR	229
MAY	31	MAY	149	MAY	177	MAY	210
JUN	42	JUN	112	JUN	160	JUN	211
JUL	36	JUL	112	JUL	192	JUL	256
AUG	56	AUG	133	AUG	184	AUG	222
SEPT	61	SEPT	112	SEPT	181	SEPT	269
OCT	78	OCT	134	OCT	251	OCT	282
NOV	95	NOV	145	NOV	226	NOV	207
DEC	89	DEC	111	DEC	184	DEC	268
TOTAL	641	TOTAL	1,483	TOTAL	2,105	TOTAL	2,808

REQUEST FOR WHEEL CHAIR LIFT SERVICE

2000		2001		2002		2003	
JAN	0	JAN	1	JAN	0	JAN	32
FEB	0	FEB	5	FEB	0	FEB	29
MAR	0	MAR	7	MAR	0	MAR	37
APR	0	APR	10	APR	0	APR	58
MAY	0	MAY	11	MAY	0	MAY	62
JUN	1	JUN	9	JUN	0	JUN	64
JUL	3	JUL	5	JUL	0	JUL	87
AUG	12	AUG	0	AUG	6	AUG	66
SEPT	5	SEPT	0	SEPT	15	SEPT	69
OCT	2	OCT	0	OCT	18	OCT	60
NOV	0	NOV	0	NOV	11	NOV	33
DEC	0	DEC	0	DEC	18	DEC	44
TOTAL	23	TOTAL	48	TOTAL	68	TOTAL	641

VETERANS SERVICE MEALS ON WHEELS 2003 REPORT

<i>MONTH</i>	<i>TOTAL MEALS</i>	<i>COST</i>	<i>TOTAL CLIENTS</i>
<i>JANUARY</i>	874	\$6,078.50	25
<i>FEBRUARY</i>	788	\$5,545.00	23
<i>MARCH</i>	953	\$5,897.00	26
<i>APRIL</i>	1058	\$7,199.50	26
<i>MAY</i>	1005	\$7,050.50	26
<i>JUNE</i>	984	\$7,046.00	25
<i>JULY</i>	1116	\$7,878.50	30
<i>AUGUST</i>	984	\$6,843.00	28
<i>SEPTEMBER</i>	961	\$6,665.50	24
<i>OCTOBER</i>	957	\$6,502.50	26
<i>NOVEMBER</i>	849	\$5,559.50	24
<i>DECEMBER</i>	981	\$6,010.50	25

Total Meals Served For 2003	Total Cost
11510	\$78,276.00

**Ohio State Association of Veterans Service Commissioners/
County Veterans Service Officers**

Annual Report 2003

(For authorized use by the Ohio State Associations of VSC/CVSO's ONLY)

From: Franklin County Veterans Service Commission/Office

Current VSC Members	Representing (List One Only)	Military (WW 2, Etc)	M/D/Y Term Expires
Pres: <u>Wallace Sarto</u>	<u>AMVETS</u>	<u>WW II</u>	<u>1/15/2008</u>
V-Pres: <u>Arthur Sprankel</u>	<u>DAV</u>	<u>WW II</u>	<u>1/15/2007</u>
Secretary <u>Larry Roberts</u>	<u>VVA</u>	<u>VN</u>	<u>1/15/2009</u>
Member <u>Steve Commodore</u>	<u>VFW</u>	<u>KN</u>	<u>1/15/2006</u>
Member <u>Roy Morello</u>	<u>American Legion</u>	<u>WW II</u>	<u>1/15/2005</u>

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PLEASE TYPE THIS ENTIRE FORM
Direct Financial Assistance Review

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Financial Assistance Budget request: \$ 1,986,000.00 (You Asked for)
 Financial Assistance Appropriation: \$ 1,986,000.00 (You Received)
 Financial Assistance Expenditures: \$ 1,370,863.58 (You Spent)
 (Note: Above is just for Financial only, not total office operation)

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TOTAL ASSISTED: 1,999 TOTAL DENIED: 601 = TOTAL APPLICANTS 2,600

TOTAL AMOUNT PAID OUT BY COUNTY TO AID IN DEFRAYING THE EXPENSES OF MEMORIAL DAY (SECTION 307.66 ORC) = \$15,000.00

TOTAL AMOUNT PAID OUT BY COUNTY FOR VETERANS BURIALS AND FUNERALS (SECTION 5901.16 TO 5901.26 ORC) = \$121,612.28 (include anything paid out under this section of laws)

TOTAL AMOUNT PAID OUT OF COUNTY FUNDS FOR SETTING OF GOVERNMENT MARKERS/HEADSTONES IN YOUR COUNTY = \$47,348.47

TOTAL AMOUNT PAID OUT BY COUNTY FUNDS FOR FLAGS & FLAG HOLDERS = \$6,056.11

TOTAL COST OF TRANSPORTING VETS FOR MEDICAL SERVICES = \$225,658.92

CURRENT CVSO: David M. Bradley, Director COUNTY: Franklin
 OFFICE 250 W. Broad Street, Columbus, OH 43215
 ADDRESS: _____

VSC/VSO 11
 DISTRICT: _____

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OFFICE TELEPHONE: (614) 462-2500 OFFICE FAX #: (614) 462-2505

OFFICE HOURS: 8:00 TO 4:30 DAYS PER WK OPEN: M T W T F (CIRCLE)

SHOW TOTAL YEARS EMPLOYED AS THE COUNTY VETERANS SERVICE OFFICER: 14

ANNUAL REPORT PREPARED BY: Anna M. Henry TITLE: Admin. Assistant

DO YOU USE COMPUTERS IN YOUR OFFICE: X YES NO

MAIN E-MAIL ADDRESS (FOR GOVA WEB SITE USE): veteransservice@co.franklin.oh.us

DO YOU USE VA ONLINE: YES X NO

HAVE INTERNET: X YES NO

DO YOU USE BDN: X YES NO

DO YOU USE TRIPS: X YES NO

HAVE WEBSITE: X YES NO

WEBSITE ADDRESS: www.co.franklin.oh.us/vets

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FORMS USED:	VETS	OR	DEP
High School Diploma WW II Vets	6	/	-
POA	250	/	-
COMP/DIC	169	/	-
Pension	19	/	-
Medical	183	/	-
Appeals	23	/	-
EVR	20	/	-
Financial	*****	/	-
Education	21	/	-
Home Loan	39	/	-
Insurance	1	/	-
Discharges	532	/	-
Marker	*****	/	43
Burial	*****	/	185
Misc. & Letters	2,359	/	-
Ohio Veterans Home	3	/	-
Referrals	189	/	-

TOTAL VETERANS TRANSPORTED/ASSISTED WITH TRANSPORTATION TO DVA MEDICAL CENTER/CLINICS (COUNT EACH TIME A VETERAN WENT AS ONE): 7,605

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TOTAL VSC CONTACTS:	22,17	(PERSONAL, TELEPHONE & APPLICANTS)
	<u>3</u>	
TOTAL VSO CLIENTS CONTACTS:	44,34	(PERSONAL, PHONE, APPLICANTS, VAMC'S)
	<u>6</u>	
TOTAL CLIENTS CONTACTS:	66,51	(ADD VSC & VSO CONTACTS TOGETHER)
	<u>9</u>	

Education expenses (include cost for all meetings attended, meals, mileage, rooms, etc.)

TRAINING EXPENSES FOR 5 VETERAN SERVICE COMMISSIONERS FOR YR:	\$ 676.72
TRAINING EXPENSES FOR OFFICE STAFF NOT SHOWN ABOVE FOR YR:	\$ 15,469.98
	<u>8</u>

TOTAL BUDGET REQUEST (CVSC & CVSO):	\$ 3,706,986.00	(YOU ASKED FOR)
TOTAL APPROPRIATION:	\$ 3,516,549.00	(YOU RECEIVED)
TOTAL BUDGET EXPENDITURES (CVSC & CVSO):	\$ 3,085,924.09	(YOU SPENT)
SHOW TOTAL AMOUNT .5 MILLS WOULD GENERATE):	<u>\$ 12,385,815.54</u>	

Return:

PLEASE RETURN THIS FORM BY MARCH 31ST. TO GOVERNOR'S OFFICE OF VETERANS AFFAIRS: WHEN POSSIBLE PLEASE USE FORM THAT IS MAILED TO YOU (DUE TO CHANGES, PLEASE DO NOT USE PREVIOUS EDITIONS OF THIS FORM)

MAIL Completed form - TO: JAMES FORSTER, ASSISTANT DIRECTOR, GOVA, 35 EAST CHESTNUT STREET, 4TH. FLOOR, COLUMBUS, OHIO 43215 (614-752-8942)