

**Franklin County Board of Commissioners
Classification Specification & Job Description**

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| <u>CLASSIFICATION TITLE:</u> Benefits Analyst 2 | <u>CLASS NUMBER:</u> | <u>FLSA:</u> Non-Exempt |
| <u>AGENCY/DIVISION:</u> Department of Human Resources/Benefits & Wellness | <u>JOB TYPE:</u> Full Time, Classified | <u>PROBATION PERIOD:</u> 180 |
| <u>BARGAINING UNIT:</u> Non-Bargaining | <u>PAY GRADE:</u> N16 | <u>POSITION CONTROL #:</u> Varies |
| <u>POSITION LOCATION:</u> 373 S. High St., 25 th FL., Columbus, OH 43215 | <u>TYPICAL WORK SCHEDULE:</u> Monday – Friday 8:00 AM – 5:00 PM | <u>SUPERVISOR (PCN):</u> Employee Benefits Sup (060022) |
| <u>JOB TITLE (PCN) OF THOSE DIRECTLY SUPERVISED:</u> | | |

CLASSIFICATION PURPOSE:

The primary purpose of the Benefits Analyst 2 classification is to assist in the administration of the purchasing cooperative’s employee health and wellness programs with a focus on program evaluation, implementation, operational performance, project management and contract compliance in a lead capacity; and to manage all internal and external multi-channel cooperative/member communications, including conceptualizing a plan, organizing resources, and creating and disseminating print and electronic media, and coordinating and monitoring vendor communications.

JOB DUTIES:

Assist in operational procedures and in the development, improvement, and interpretation of policies and contracts to ensure compliance with applicable requirements. Perform extensive research activities and ensure operational standards. Provide complex analysis and interpretation of operational data. Determine, track, analyze, and report on performance measures. Respond to and interact with Franklin County and Health Benefits program staff and officials. Provide advice to and answer questions from employees and dependents. Assess and approve vendor communication pieces. Evaluate vendor websites and provide customer contact where needed. Assist in developing and monitoring specific projects, including open enrollment. Prepare memos, reports, and correspondence related to the aforementioned responsibilities. Operate provided computer equipment in the editing and retrieval of data and in the production of necessary documentation. Act as a lead to staff in the Benefit Analyst classification.

Oversee and monitor health and voluntary programs (e.g., medical, prescription drug, life insurance, disability, flexible spending accounts), new program implementation, enrollment, premium billing, payroll deductions, and certificate approval. Oversee and monitor the online enrollment system by ensuring accurate programming, collecting and analyzing benefit data, overseeing compliance of the Affordable Care Act (ACA) and COBRA). Create and conduct presentations for the agency and assist other staff in securing or developing materials and instructional sources.

Review and evaluate proposals for new employee benefit vendors, products and programs. Oversee and monitor employee benefits related to annual/special enrollments. Coordinate employee groups and ensure eligibility vendor conducts proper testing and loading of employee eligibility files. Lead employee/staff deduction initiatives and maintain records to ensure there is accuracy in payroll deductions. Foster a relationship with cooperative vendors, employees, groups and benefits staff. Advise management regarding operational compliance efforts pertaining to federal, state, local and contractual benefits rules. Assist Supervisor as needed. Maintain regular and predictable attendance.

Attend trainings, conferences, video conferences, sessions, and workshops in order to stay up-date on changes in program policies and maintain an advanced working knowledge of Excel and marketing software in order to support multiple modes of communication.

These duties are illustrative only and you may perform some or all of these duties or other job-related duties as assigned.

MAJOR WORKER CHARACTERISTICS:

Knowledge of public relations; agency policies and procedures; government structure and process. Skill in equipment and software operation. Ability to deal with problems involving several variables in familiar context; apply principles to solve practical, everyday problems; define problems, collect data, establish facts and draw valid conclusions; use statistical analysis; use proper research methods in gathering data; calculate fractions, decimals and percentages; complete routine forms; maintain accurate records; prepare meaningful, concise and accurate reports; work on most tasks alone; cooperate with coworkers on group projects; handle sensitive inquiries from and contacts with officials and general public.

MINIMUM CLASS QUALIFICATIONS FOR EMPLOYMENT:

Any equivalent combination of relevant training and experience including but not limited to: Bachelor's degree in business administration, human resources, benefits administration, or related field with three (3) years of human resources, benefits, or related experience.

Additional Requirements

No special license or certification is required.

Supervisory Responsibilities

None required.

UNUSUAL WORKING CONDITIONS:

N/A

Acknowledgement of Receipt:

I acknowledge that I have received a copy of my position description and can perform the essential functions of the job duties as described in the position description.

Employee Name

Employee Signature

Date